Comparisons of Job Characteristics

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge Similarity of Focus Occupation to Associated Occupation: Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021) Associated Average Focus **Associated Occupation's** Rating, All Occupation's Occupation's **Evaluation of Focus Occupation Key Knowledge Elements** Occupations Rating Rating Customer and Personal 11.3 13.1 14.2 Current knowledge level may be sufficient Service Extensive education and/or training may Food Production 2.1 7.7 5.0 be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills	Similarity of Focus Occupation to Associated Occupation: 86					
Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)						
Associated Occupation's Key Skills Elements	Average Rating, All Occupations		Focus Occupation's Rating	Evaluation of Focus Occupation		
Service Orientation	7.9	8.6	8.6	Current skill level may be sufficient		

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities	Similarity of Focus Occupation to Associated Occupation: 93				
Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations		Focus Occupation's Rating	Evaluation of Focus Occupation	

Speech Recognition	9.9	11.0	10.0	Some improvement in abilities may be required
Oral Comprehension	12.5	9.9	11.1	Current ability level is likely sufficient
Speech Clarity	10.2	9.3	8.9	Current ability level may be sufficient
Oral Expression	12.4	9.2	11.8	Current ability level is likely sufficient
Gross Body Coordination	3.9	5.7	5.6 0	Current ability level may be sufficient
Speed of Limb Movement	3.2	4.5	3.7	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 69

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)
Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

Work Activities	Exclusivity of Activity
Calculate monetary exchange	67
Collect payment	49
Provide customer service	14
Understand government health, hotel or food service regulations	68
Use cash registers	70
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 94

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)
Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer displays	18
Computers	1
Cooking and warming equipment	27
Data management and query software	1
Food and beverage dispensing equipment	35
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.